



# Wood Eyecare saves time by replacing multiple systems with Weave

## Challenge: Too many systems

Wood Eyecare’s formula for success isn’t complicated. Their commitment to implement the latest tech, plus years of expertise, equals a top-tier patient experience. That drive to adopt new tech hasn’t come without challenges, though. One patient management tool quickly turned into two, then spiraled into countless tabs and desktop apps. Staff time was simply too valuable to spend switching between all those systems. It was time to consolidate.

## Solution: From all over the place to all-in-one

Wood Eyecare traded their multiple systems for one system, [Weave](#). With everything in one place, they are able to save time and focus on more patients.

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Overall it's a huge time saver. Between automated reminders, text-to-pay, and easy review requests, we spend way less time on the phone. Also, the digital fax feature saves a ton of paper and toner!”



Saved time by consolidating and being able to better communicate with patients



Staff are more connected with each other than ever, increasing employee satisfaction

## Result: Improved patient communication

Weave’s texting option allows Wood Eyecare to talk to multiple patients at the same time while helping other patients in the office. And whereas creating reminder notes to call patients used to be a major pain point, they now remind patients of upcoming scheduled appointments automatically.

## Smoother office flow → happier staff → better staff retention

Keeping staff connected with each other throughout the day has become much easier with [Weave Team](#). It keeps the office running smoothly and staff satisfaction high. A 4.8-star rating doesn’t come easy, but it’s made a bit easier when staff are in sync.

